



Supervision and Control of Financial Institutions
Division

Date: 4-6-2020

To: All Financial Institutions operating in Qatar

Subject: Official Business Hours and Opening for Public

Pursuant to the Cabinet's decision on the latest developments on controlling the spread of covid-19 virus, and within the context of QCB previous related circulars, QCB decides the following:

- 1- Working hours for public starts at 7:30 am for 5 hours and 30 minutes. Financial Institutions may open for public in the afternoon and the afternoon working hours shall be determined as per each institution, provided that QCB's prior approval is obtained and safety procedures are applied.
- 2- Considering the provisions mentioned in paragraph (1), working hours for the financial institutions' staff shall be determined as per the internal policy of each institution.
- 3- Ehteraz application shall be verified for the customers before they enter the institution or its branches and the green code of the application must be shown on the mobile phone.
- 4- All QCB previous circulars regarding the precautionary procedures to curb Covid-19 virus must be complied with by all financial institutions.

Abdullah Bin Saud Al-Thani

The Governor