



Supervision and Control of Financial Institutions
Division

Date: 8-4-2020

Circular no.: 9/2020

To: All Banks operating in Qatar

Subject: Procedures taken to combat the spread of Covid-19

With reference to the letter no, 1128/2020 date 2-4-2020 on the above subject, and to continue the previous decisions and procedures, all banks operating in Qatar shall comply with the following:

- 1-Working hours for public starts at 7:30 am until 12:30 pm.
- 2-Call center shall continue working round the clock 24 hours per day.
- 3-Back-offices shall work on demand.
- 4-For opening branches in the afternoon time, it shall be determined upon the bank's decision and notification of QCB provided that safety procedures are taken.

These instructions shall be effective as from the date of issuance and until further notice.

Abdullah Bin Saud Al-Thani

The Governor